

#### CLEANING, LAUNDRY & WASTE MANAGEMENT



Company Profile

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# About Us

YERA is a fully incorporated Ugandan-based laundry, cleaning & waste management company offering a wide range of services which range from Laundry & dry cleaning, Domestic & industrial cleaning, Pest control & fumigation, Garden & compound maintenance, Roof & high glass cleaning, Upholstery, floor & carpet cleaning.

With over 10 years of business experience, YERA is competently staffed by personnel who provide excellent services to all clients. We are energetic, resourceful and dependable professionals, but most of all, we are dedicated to the work we do.

#### ① Our vision

To be the most sought after provider of cleaning & laundry services in the East Africa region.

#### ② Our mission

YERA exists to provide customers with the highest quality of cleaning & laundry services within the set time, budget and set standards.





# **The Core values**

Our core values are what guide our day to day business operations & are very essential towards ensuring that we achieve our goals both long & short term. They include;

#### 1 Integrity

Strive to do what is right and do what we say we will do

#### ② Customer centric

We strive to create value that exceeds our customers' wants, needs, and desires

#### ③ Timeliness

We are bound by timeliness in all our dealings

#### Team work

We are committed in working with individuals with various abilities & value each of their contribution

#### **5** Perfection

We demand more of ourselves than our clients do.





YERA provides both residential and commercial cleaning services to various customers. Our cleaning services are not limited to floor sweep & mop, dusting, kitchen cleaning, trash removal (Waste management), vacuuming, fence trimming, wall & window cleaning amongst others.

Here are the wide range of cleaning services that we offer;

#### ① Laundry & Dry cleaning

We provide high quality dry cleaning, laundry and ironing services for both domestic and commercial clients. To do this effectively, we have established various laundry drop-off outlets where our customers can easily pick & drop off their laundry. We also have the YERA Mobile App which is a powerful tool towards enhancing our service delivery.

When you choose Yera, all you have to do is drop off your laundry to any of our outlets nearest to you. We will return your garments cleaned and freshly finished, ready to be worn.

Amongst our laundry & dry cleaning services include; wash & fold, dry cleaning, ironing & cloth repair.





#### **②** Domestic & Industrial cleaning

Cleaning is what we do & we love it. Whether it's your home, the front office, the warehouse or the plant floor, Yera has the equipment and experience required to get the job done right.

Our experts create a clean and positive environment for your home or facility around your schedule to ensure noninterference.

#### ③ Pest control & Fumigation

YERA provides efficient and effective pest control and fumigation services to various clients. The team at Yera is very dedicated to providing reliable high quality fumigation services to our customers that is both safe and cost effective.





#### Garden & compound maintenance

We offer high quality compound maintenance, landscape design and regular garden maintenance services to our customers.

This service is available to both domestic and commercial clients. We have all that is required and use professional equipment to get the job done. We are dedicated and passionate in achieving the highest standards to get a great look for your compound or garden.



#### **©** Roof & High glass Cleaning

We are the roof & high glass cleaning professionals in Uganda. Our team is more than dedicated and has the required equipment and expertise to help you maintain the life span of your roofs & glass windows.

Our range of services here include; Roof cleaning, tile cleaning, glass cleaning, gutter cleaning amongst others.



#### Upholstery, floor & carpet cleaning 6

You can always rely on us to keep your floors, carpets & rugs looking brand new & smelling fresh with help of our professional residential and commercial cleaning services. Yera has all the necessary equipment and expertise required to get the job done right.



#### Waste management $\overline{7}$

Yera offers reliable waste collection, transportation and disposal services (Including hazardous waste). We are experienced, knowledgeable, and fully-equipped to handle waste collection and disposal across multiple industries.

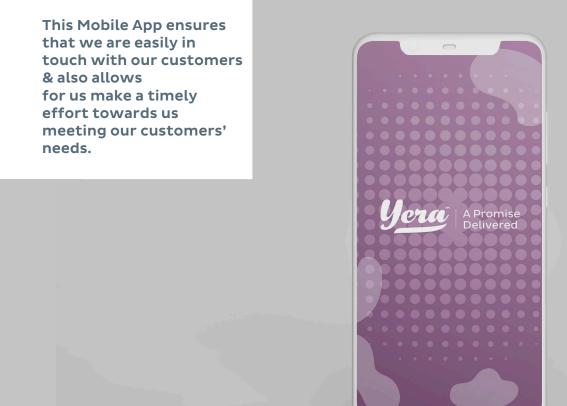
At Yera, we handle waste with the utmost care and concern for our customers, our community and our planet





#### ③ The Yera Mobile app

Our laundry & cleaning aspect of comes with a drop-off service where our customers can easily navigate using their phones, where to drop or when to pick up their laundry or they can also contact us directly in case they are in need of other cleaning services.





# Who we work with

YERA works with a host of companies depending on what the need of the company is. The entities that we currently work with, range from corporate entities, hospitality businesses to households & individuals as elaborated below;

#### **CORPORATE ENTITIES**

Hospitals and Clinics, Factories, Universities and schools, Pharmaceutical Companies, Commercial Banks, Insurance Companies, Telecom Companies,

#### **HOSPITALITY BUSINESSES**

Such as Hotels, Lodges, Resorts, Spa and sauna centers, Tour and travel companies

#### HOUSEHOLDS AND INDIVIDUALS

Apartments, estates & rentals



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# Why you should choose us

**"We deliver the promise"**, just as our slogan suggests, we always pay attention to the unspoken & strive to exceed our customers' expectations

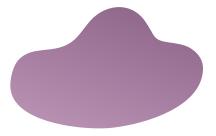
We serve our clients & communities with honest and ethical business practices.

Eco friendly - We use safe and clean perc - free solvents.

The YERA Mobile APP; we are always there when you need us, just a snap of the fingure

We strive for consistent & quality performance so as to provide the highest level of customer satisfaction

We take good care of our employees, so they can take care of you.





# contacts & address

YERA investments is currently headquartered Kalonda Zone, Bukoto - Kampala

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